

DATE: July 22nd, 2025
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Jenn Felter, Communications Manager, Washoe County 775/333-7017,
jfelter@washoecounty.us
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: REIMBURSEMENT REQUEST – Washoe County Sheriff's Office, Communications PSAP – Requesting reimbursement for the following purchase of two (2) JPL Connect – 1 Headsets, one (1) JPL Element TT3-Avavnt-M Headset, two (2) JPL Scout 300 Push-to-Talk PTT Amplifiers, and one (1) JPL Scout 200 Push-to-Talk PTT Amplifier. A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse a total amount not to exceed: \$618.36.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER:

A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the Washoe County Sheriff's Communications PSAP for the purchase of two (2) JPL Connect – 1 Headsets, one (1) JPL Element TT3-Avavnt-M Headset, two (2) JPL Scout 300 Push-to-Talk PTT Amplifiers, and one (1) JPL Scout 200 Push-to-Talk PTT Amplifier. A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse a total amount not to exceed: \$618.36.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number or location from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholders are the area primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications, City of Sparks Emergency Communications and City of Reno Public Safety Dispatch, and each PSAP's contracted Agencies.

PREVIOUS ACTION

The 9-1-1 Emergency Response Advisory Committee approved the purchase of headsets and related call taking items for all three PSAPs over the past several years. The most recent approved purchase from this board was June '25 where ten (10) headsets were approved for Washoe County

Communications Center, but those funds were given back to the Board as the purchase was not made. Prior to that this Board approved in Jan of '25 twelve (12) headsets for purchase for our Center.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the reimbursement to the Washoe County Sheriff's Office Communications PSAP for the requested purchase of two (2) JPL Connect – 1 Headsets, one (1) JPL Element TT3-Avavnt-M Headset, two (2) JPL Scout 300 Push-to-Talk PTT Amplifiers, and one (1) JPL Scout 200 Push-to-Talk PTT Amplifier, for the total requested reimbursable amount not to exceed: \$618.36.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approves the request to reimburse Washoe County Sheriff's Office Communications PSAP for for the purchase of two (2) JPL Connect – 1 Headsets, one (1) JPL Element TT3-Avavnt-M Headset, two (2) JPL Scout 300 Push-to-Talk PTT Amplifiers, and one (1) JPL Scout 200 Push-to-Talk PTT Amplifier, for the total requested reimbursable amount not to exceed: \$618.36.

Jenkins, Joanna A

From: Headsetsdirect <info@headsetsdirect.com>
Sent: Tuesday, July 22, 2025 8:53 AM
To: Jenkins, Joanna A
Subject: Your Headsets Direct order has been received!

This Message Is From an Untrusted Sender

[Report Suspicious](#)

You have not previously corresponded with this sender.

Thank you for your order

Hi Joanna,

Just to let you know — we've received your order #45037, and it is now being processed:

[Order #45037] (July 22, 2025 08:52:33 AM)

Product	Quantity	Price
JPL Connect-1 Headset (Amplifier or Direct Cable Required)	2	\$150.32
JPL Element TT3-AVANT-M Headset (Amplifier or Direct Cable Required)	1	\$67.96
JPL Scout 300 Push-to-Talk PTT Amplifier *** PRE-ORDER - AVAILABLE MID JULY 2025 ***	2	\$252.72

JPL Scout 200 Push-to-Talk PTT Amplifier *** PRE-ORDER - AVAILABLE MID JULY 2025 ***	1	\$126.36
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Subtotal:		\$597.36
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Shipping:		\$21.00 via Ground
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Tax:		\$0.00
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Payment method:		Credit Card
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Total:		\$618.36
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Billing address

Joanna Jenkins
Washoe County Sheriff's Office
911 E Parr Blvd
ATTN: ACCOUNTING
Reno, NV 89512
United States (US)
7753337000
JAJenkins@washoecounty.gov

Thanks for using www.headsetsdirect.com!

Shipping address

Joanna Jenkins
Washoe County Sheriff's Office
5195 Spectrum Blvd
Reno, NV 89512
United States (US)

Headsets Direct, Inc